

COVID-19

PROTOCOLS



USEFUL AND BASIC INFORMATION
ON BEHAVIOR AT THE
CAMPING LA LLOSA.

GENERALS

- Compulsory use of hydroalcoholic gel before entering the facilities.
- Obligation to maintain the mandatory social distance in public spaces.
- Recommendation of the use of masks.
- Obligation to maintain distance without a mask.
- Computer signs throughout the campsite and for all facilities.
- Telephone contact is prioritized 977 36 26 15.
- Mandatory use of bracelets.
- Individual responsibility of each one.
- Read and be aware of all the protocols and follow them.
- Follow state-mandated regulations.

CHECK IN EXPRESS

Prior to arrival:

- 7 days before arrival the client will receive an email, with the steps to follow, easy and well explained.
- The client has to pay the entire reservation + a deposit of € 100 in card or bank transfer that will be refunded at the end of the stay, always that complies with the regulations of the internal regime.
- All family members will have to register before the moment of arrival. Record all family members.
- Vehicle registration: the car registration will be registered, to be able to open automatically the barriers. Accommodations include one car per reservation.
- The client will have a specific arrival time for each client. In order to make the staggered check-ins and that clients do not have to meet all at the same time.

Check-in hours:

Bungalows Mestral Luxe: From 4pm.

Bungalow Ponent: From 5pm.

Bungalow Xaloc - Llebeig: From 6pm.

Mobil homes: From 5pm.

Pitches: From 1pm.

- The team at the La Llosa campsite is always at your disposal.
- Visits are not allowed during this season, in order to better enjoy camping safety and hygiene.

CHECK IN EXPRESS

CHECK IN TIME:

- The client will arrive at the campsite and a worker will approach the car to attend you one to one or, in personalized attention. At the time of arrival the client will wait within car to be serviced, without getting off it. After the identification of the client, he will be directed directly to his accommodation and will be given the information folder and the keys to the accommodation.
- In the accommodation you will find: beach access cards, all documentation of the activities, hygiene measures and protocols that the campsite has in force.
- Telephone contact is prioritized and recommended.

CHECK OUT TIME:

- Leave the keys and access cards to the beach at the campsite reception.
- The reception team will check the condition of the Bungalow / Mobile Home, to start the refund process of the € 100 deposit. Deposits will be returned with a maximum of 7 days after departure.
- Departure times of the accommodation: before 12 noon.

SPECIFIC PROTOCOLS

Bar- Restaurant:

- The use of hydroalcoholic gel is mandatory before entering the dining room.
- Custom orders. A self-service system and the letter in QR will be enabled.

Supermarket:

- Obligation to use the hydroalcoholic gel before entering.
- Obligation to use gloves, provided at the entrance of the supermarket.

Reception:

- Measurement control. Only 1 person can enter per counter. So it can only
- There are 2 people inside the reception at the same time, the other clients must wait her turn orderly.
- Obligation to use the hydroalcoholic gel before entering.
- Obligation to use a mask.



USO DE GEL
DESINFECTANTE



USO DE MASCARILLA



MANTENGA LA
DISTANCIA
DE 2 METROS



MANTENGA LAS
INSTALACIONES LO MÁS
LIMPIAS POSIBLES



AFORO MÁXIMO
DEPERSONAS



USO OBLIGATORIO
DE PULSERAS

SPECIFIC PROTOCOLS

Animation:

- Activities controlled by capacity. Need for an appointment.
- Informational posters of each of the activities and their operation, with all the specifications in the mini-club.

Swimming pool:

- The pool is open with limited capacity and a mandatory distance between the hammocks and in the water.
- Respect the traffic light control.
- Obligation to use the hydroalcoholic gel before entering.
- Obligation to maintain a distance of 2 meters.



DESINFECTAMOS EL
MOBILIARIO
ENTRE CADA USO POR
SU SEGURIDAD



AFORO MÁXIMO
DEPERSONAS



ESPERE A SER
ATENDIDO



OBLIGATORIO
USO DE TOALLAS



USO DE CHANCLAS
RECOMENADO



PROHIBIDO
MOVER HAMACAS